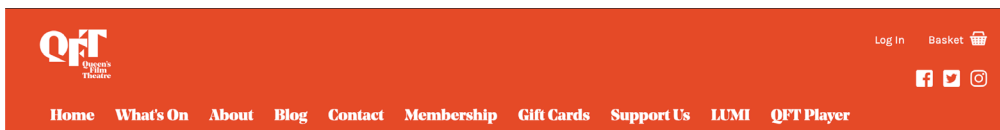
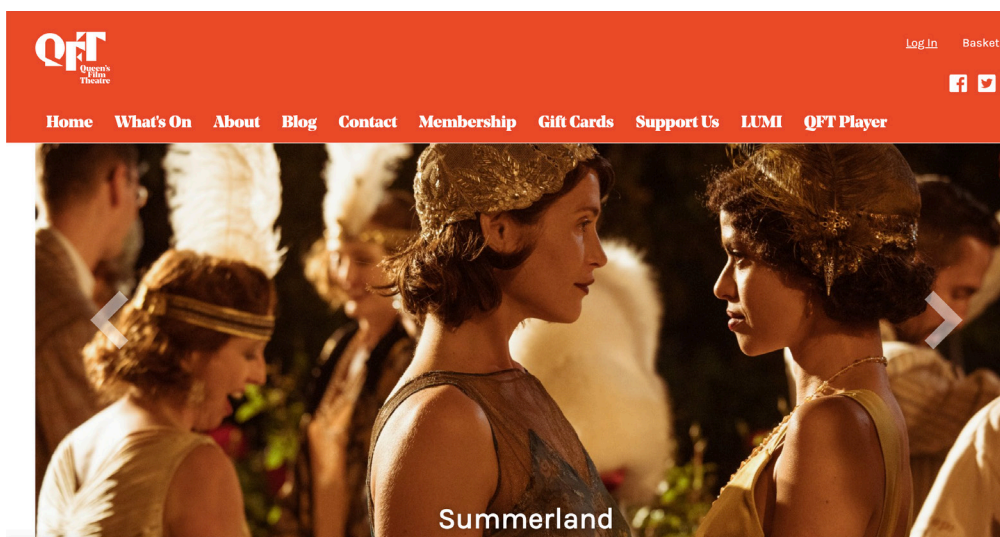


How to select your seat online (feat. Social Distancing)

Desktop

1. Log in to make sure you get your membership discount (QFT Members and LUMI) or earn your loyalty points (QFT Community). If you are not part of a membership scheme you can select Check Out as Guest when booking.



Members Area

Member Login

Part of one of our membership schemes? Log in now to access your membership perks.

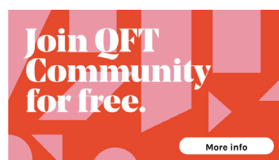
Email

Password:

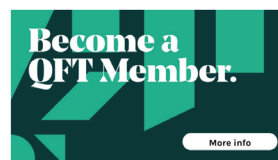
[password reset](#)

Not A Member Yet? Join Now

Love films? Love us? Make the most out of QFT by joining one of our three membership schemes. Find the right one for you.

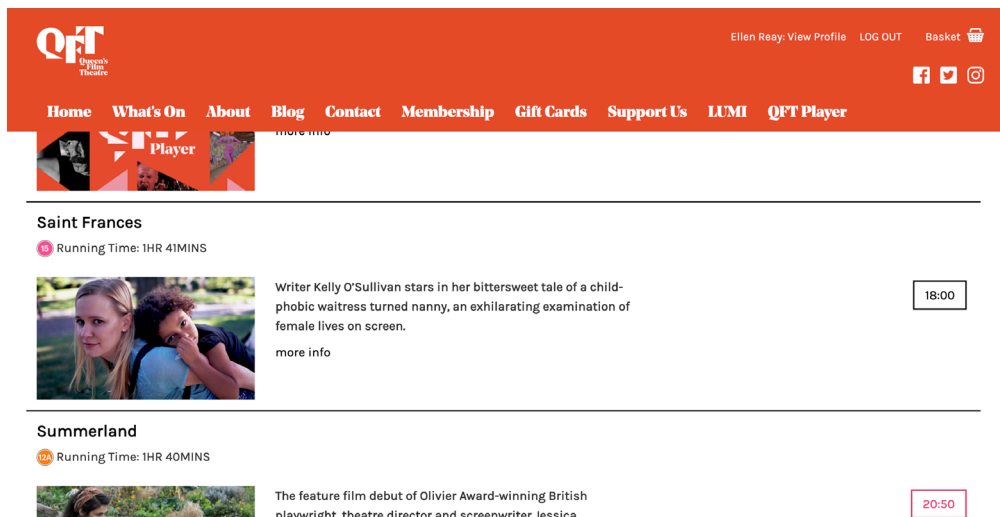


Earn loyalty points on every £1 spent
Unlock £4 Monday tickets



Free and discounted tickets
Priority booking

2. You'll be returned to What's On. Select the screening you want to see.



Saint Frances

Running Time: 1HR 41MINS



Writer Kelly O'Sullivan stars in her bittersweet tale of a child-phobic waitress turned nanny, an exhilarating examination of female lives on screen.

[more info](#)

18:00

Summerland

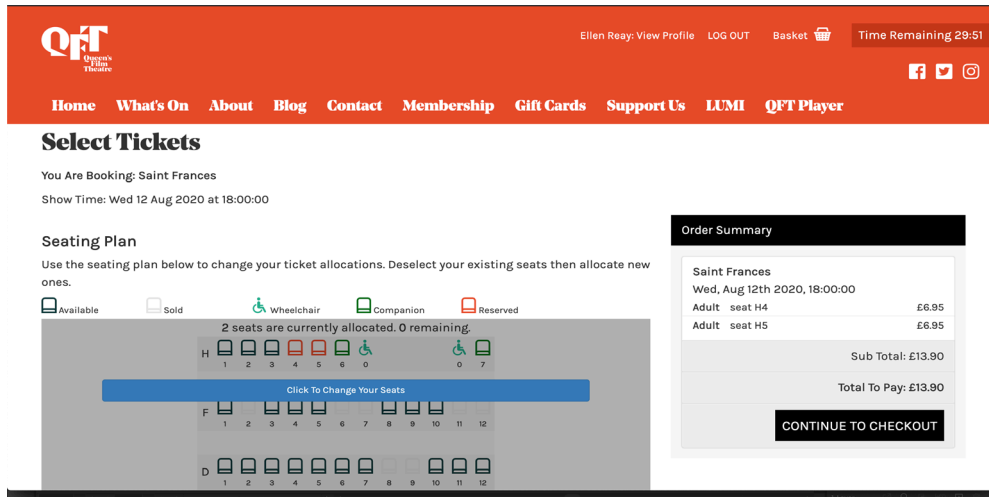
Running Time: 1HR 40MINS



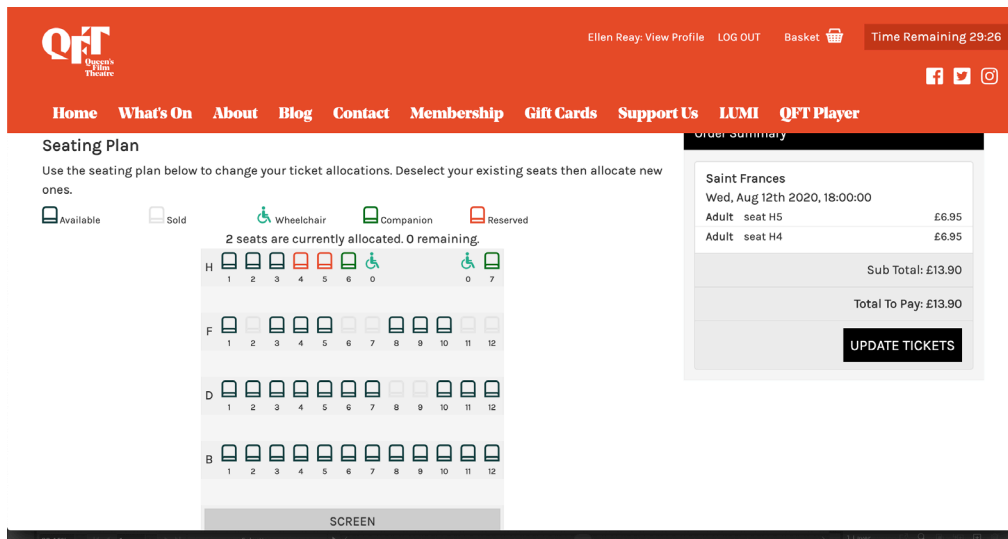
The feature film debut of Olivier Award-winning British playwright, theatre director and screenwriter Jessica

20:50

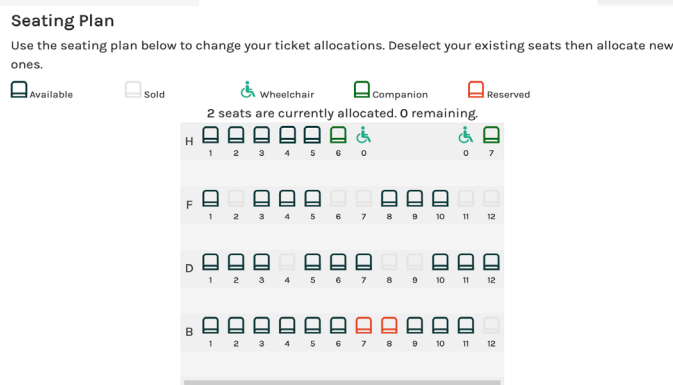
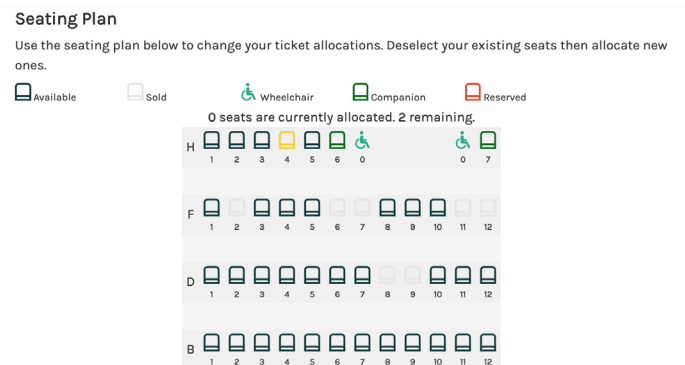
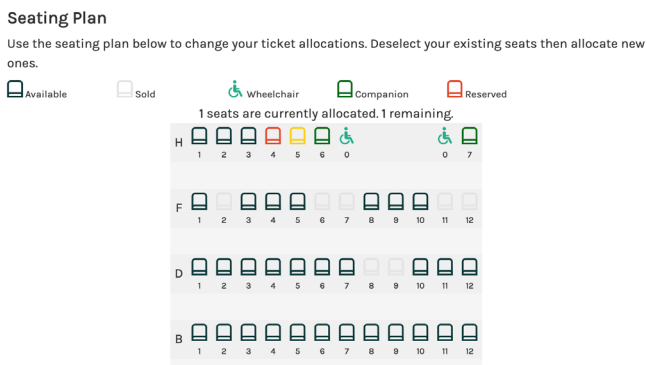
3. The system will automatically select your seats. If you're happy with these seats, click CONTINUE TO CHECK OUT to proceed with your booking.



4. If you want to change your seat selection. First click on the Click to Change Your Seats button.



5. Then click on each of the red seats in order to change them. And select your new seats.



6. Click UPDATE TICKETS to save your new selection and then click CONTINUE TO CHECK OUT.

QFT Queens Film Theatre

Log In Basket Time Remaining 29:03

Home What's On About Blog Contact Membership Gift Cards Support Us LUMI QFT Player

Seating Plan

Use the seating plan below to change your ticket allocations. Deselect your existing seats then allocate new ones.

Available Sold Wheelchair Companion Reserved

2 seats are currently allocated. 0 remaining.

H	1	2	3	4	5	6	7	8	9	10	11	12
F	1	2	3	4	5	6	7	8	9	10	11	12
D	1	2	3	4	5	6	7	8	9	10	11	12
B	1	2	3	4	5	6	7	8	9	10	11	12

SCREEN

Order Summary

Saint Frances
Wed, Aug 12th 2020, 18:00:00

Adult seat B8	£6.95
Adult seat B7	£6.95

Sub Total: £13.90

Total To Pay: £13.90

UPDATE TICKETS

QFT Queens Film Theatre

Log In Basket Time Remaining 29:52

Home What's On About Blog Contact Membership Gift Cards Support Us LUMI QFT Player

Show Time: Wed 12 Aug 2020 at 18:00:00

Seating Plan

Use the seating plan below to change your ticket allocations. Deselect your existing seats then allocate new ones.

Available Sold Wheelchair Companion Reserved

2 seats are currently allocated. 0 remaining.

H	1	2	3	4	5	6	7	8	9	10	11	12
F	1	2	3	4	5	6	7	8	9	10	11	12
D	1	2	3	4	5	6	7	8	9	10	11	12
B	1	2	3	4	5	6	7	8	9	10	11	12

Click To Change Your Seats

Order Summary

Saint Frances
Wed, Aug 12th 2020, 18:00:00

Adult seat B2	£6.95
Adult seat B1	£6.95

Sub Total: £13.90

Total To Pay: £13.90

CONTINUE TO CHECKOUT

7. Continue with the rest of your booking as normal.

QFT Queens Film Theatre

Log In Basket Time Remaining 29:56

Home What's On About Blog Contact Membership Gift Cards Support Us LUMI QFT Player

Would You Like To Support The QFT

If you'd like to make a contribution to support QFT click a value below and click 'Add Donation to Order'. NB this is not obligatory. If you do not wish to make a donation simply click the black button 'Continue to summary' to purchase your ticket(s).

£1 Donation	£2 Donation	£3 Donation
£5 Donation	£10 Donation	£20 Donation

Add Donation To Order

Order Summary

Saint Frances
Wed, Aug 12th 2020, 18:00:00

Adult seat B2	£6.95
Adult seat B1	£6.95

Sub Total: £13.90

Total To Pay: £13.90

Continue To Summary

Troubleshooting


With social distancing 3 seats on each side of an existing booking will be unavailable to book.

Our box office system still presents these as available. This is something we are unable to change. So sometimes it will look like there are more seats available than there actually are.

Take this case. There are still two tickets left for this screening of Saint Frances - the wheelchair space and the companion seat.

Saint Frances

Running Time: 1HR 41MINS

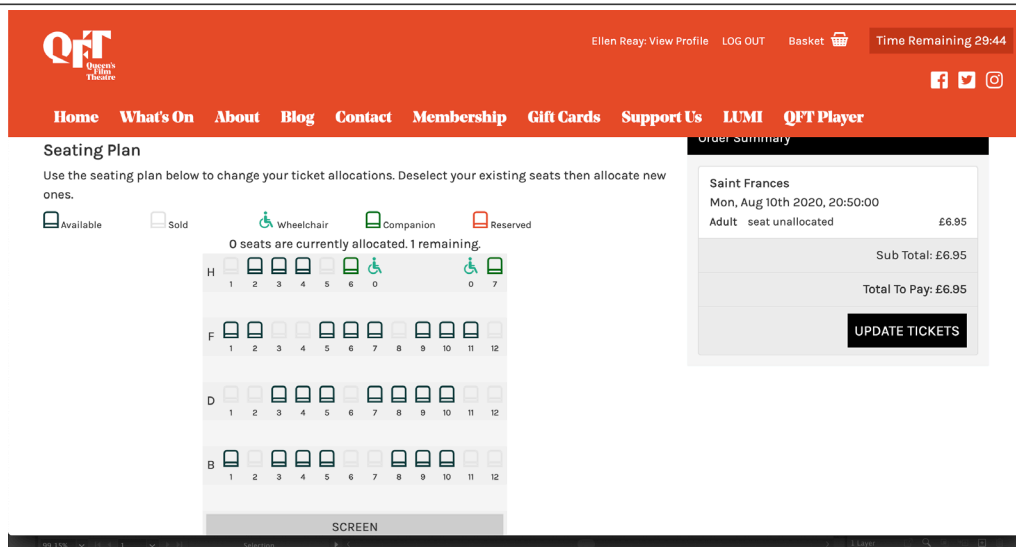


Writer Kelly O'Sullivan stars in her bittersweet tale of a child-phobic waitress turned nanny, an exhilarating examination of female lives on screen.

[more info](#)

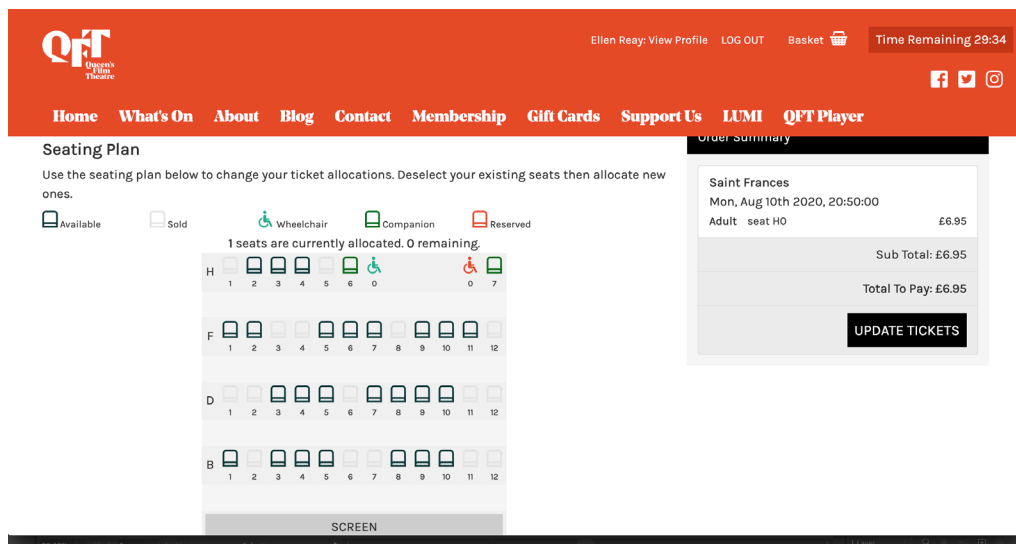
this show is nearly sold out, book now!

20:50



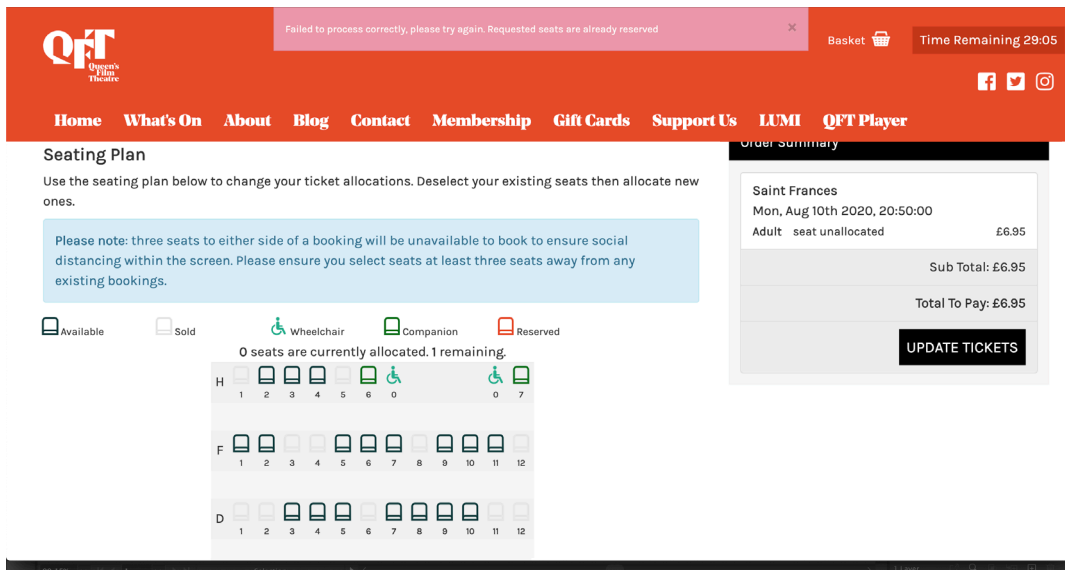
The screenshot shows the QFT website interface. At the top, there is a navigation bar with the QFT logo and links for Home, What's On, About, Blog, Contact, Membership, Gift Cards, Support Us, LUMI, and QFT Player. Below the navigation bar, the "Seating Plan" section is visible, showing a grid of seats for the screening of Saint Frances. The grid is divided into sections H, F, D, and B. The H section has 7 seats, with seat 6 marked as a wheelchair space. The F section has 12 seats, the D section has 12 seats, and the B section has 12 seats. The text "0 seats are currently allocated. 1 remaining." is displayed above the grid. To the right of the seating plan, the "Order Summary" is shown, indicating that 1 adult seat (H0) is allocated for £6.95. The total to pay is £6.95. A "UPDATE TICKETS" button is visible at the bottom of the order summary.

You can select the Wheelchair space easily.



This screenshot is similar to the previous one, but the wheelchair space (seat H0) is now selected, indicated by a wheelchair icon. The text above the grid now reads "1 seats are currently allocated. 0 remaining." The "Order Summary" on the right shows that 1 adult seat (H0) is allocated for £6.95, and the total to pay is £6.95. The "UPDATE TICKETS" button is still visible.

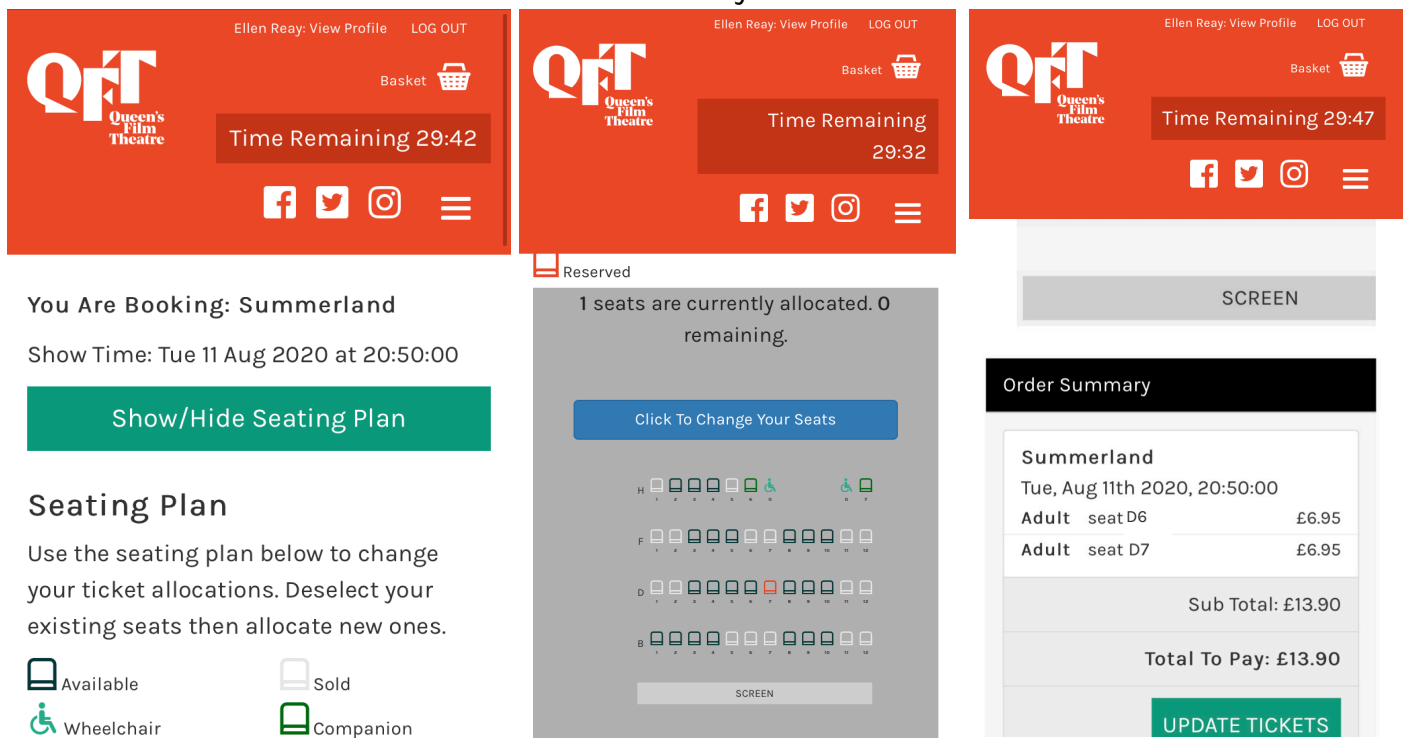
If you try to select an available seat that is blocked off due to social distancing you will not be allowed to UPDATE TICKETS and will get this error message instead.



If you have trouble selecting any seats, a general rule of thumb is count how close it is to an existing booking. If there is a booking within 3 seats, these seats will be unavailable. If it is not within 3 seats of an existing booking and you cannot select the seat, please get in touch on qftmanager@qub.ac.uk.

Mobile

The process on mobile is exactly the same but some of it looks slightly different - like the seating plan. When you've selected your tickets you'll land on the seating plan page, scroll down to see the seats that have been selected for you.



Once you've selected the seats you want, scroll down to the bottom to hit UPDATE TICKETS and then again to hit CONTINUE TO CHECKOUT and proceed as normal.