

**QUEEN'S FILM THEATRE
Website Terms and Conditions of Use**

1. ABOUT OUR TERMS

- 1.1 These Terms explain how you may use this website (the "**Site**") which is provided by us free of charge.
- 1.2 References in these Terms to the Site includes <https://queensfilmtheatre.com/uk> and all associated web pages.
- 1.3 You should read these Terms carefully before using the Site.
- 1.4 By accessing or using the Site or otherwise indicating your consent, you agree to be bound by these Terms and the documents referred to in them.
- 1.5 If you do not agree with or accept any of these Terms, you should stop using the Site immediately.
- 1.6 If you have any questions about the Site, please contact us by:
- 1.6.1 email at qftmanager@qub.ac.uk; or
- 1.6.2 telephone on 028 9097 1369 (after 6:30pm on Monday and after 2:00pm Tuesday – Sunday).

1.7 Definitions

" Content "	means any text, images, video, audio or other multimedia content, software or other information or material submitted to or on the Site;
" Membership Terms and Conditions "	means the membership terms and conditions , which will apply to you ordering a QFT membership scheme or loyalty membership scheme from the Site;
" Site "	has the meaning given to it in clause 1.1;
" Terms "	means these terms and conditions of use as updated from time to time under clause 13;
" Terms and Condition of Use "	means the terms and conditions of use , which will apply to you ordering cinema tickets from the Site;
" Unwanted Submission "	has the meaning given to it in clause 7.1;
" we "	means Queen's Film Theatre, Head Office, 02.073 Lanyon North, Belfast BT7 1NN, Northern Ireland, United Kingdom which is part of Queen's University Belfast of University Road, Belfast, Northern Ireland BT7 1NN (and " us " or " our " shall have the same meaning).
" you "	means the person accessing or using the Site or its Content (and " your " shall have the same meaning).

- 1.8 We are a member of the following associations:
UK Cinema Association
Europa Cinemas Network
CICAE – International federation of arthouse cinemas

2. USING THE SITE

- 2.1 The Site is for your personal use only.
- 2.2 You agree that you are solely responsible for:
 - 2.2.1 all costs and expenses you may incur in relation to your use of the Site; and
 - 2.2.2 keeping your password and other account details confidential.
- 2.3 The Site is intended for use only by those who can access it from within the UK. If you choose to access the Site from locations outside the UK, you are responsible for compliance with local laws where they are applicable.
- 2.4 We seek to make the Site as accessible as possible. If you have any difficulties using the Site, please contact us at gftmanager@qub.ac.uk.
- 2.5 As a condition of your use of the Site, you agree to comply with our Terms and Conditions of Use and Membership Terms and Conditions, where applicable.
- 2.6 We may prevent or suspend your access to the Site if you do not comply with any part of these Terms, any terms or policies to which they refer or any applicable law.

3. UNACCEPTABLE USE

- 3.1 As a condition of your use of the Site, you agree not to use the Site:
 - 3.1.1 for any purpose that is unlawful under any applicable law or prohibited by these Terms;
 - 3.1.2 to commit any act of fraud;
 - 3.1.3 to distribute viruses or malware or other similar harmful software code;
 - 3.1.4 for purposes of promoting unsolicited advertising or sending spam;
 - 3.1.5 to simulate communications from us or another service or entity in order to collect identity information, authentication credentials, or other information ('phishing');
 - 3.1.6 in any manner that disrupts the operation of our Site or business or the website or business of any other entity;
 - 3.1.7 in any manner that harms minors;
 - 3.1.8 to promote any unlawful activity;
 - 3.1.9 to represent or suggest that we endorse any other business, product or service unless we have separately agreed to do so in writing;
 - 3.1.10 to gain unauthorised access to or use of computers, data, systems, accounts or networks; or
 - 3.1.11 to attempt to circumvent password or user authentication methods.

4. LINKING AND FRAMING

- 4.1 You may create a link to our Site from another website without our prior written consent provided no such link:

- 4.1.1 creates a frame or any other browser or border environment around the content of our Site;
- 4.1.2 implies that we endorse your products or services or any of the products or services of, or available through, the website on which you place a link to our Site;
- 4.1.3 displays any of the trade marks or logos used on our Site without our permission or that of the owner of such trade marks or logos; or
- 4.1.4 is placed on a website that itself breaches these Terms.

4.2 We reserve the right to require you to immediately remove any link to the Site at any time, and you shall immediately comply with any request by us to remove any such link.

5. **YOUR PRIVACY AND PERSONAL INFORMATION**

5.1 Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our Privacy Policy, which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities in the event you have a query or complaint about the use of your personal information.

5.2 Our Privacy Notice is available at <https://queensfilmtheatre.com/terms-and-conditions>.

6. **OWNERSHIP, USE AND INTELLECTUAL PROPERTY RIGHTS**

6.1 The Site and all intellectual property rights in it including but not limited to any Content are owned by us, our licensors or both (as applicable). Intellectual property rights means rights such as: copyright, trade marks, domain names, design rights, database rights, patents and all other intellectual property rights of any kind whether or not they are registered or unregistered (anywhere in the world). We and our licensors reserve all of our and their rights in any intellectual property in connection with these Terms. This means, for example, that we and they remain owners of them and free to use them as we and they see fit.

6.2 Nothing in these Terms grants you any legal rights in the Site other than as necessary to enable you to access the Site. You agree not to adjust to try to circumvent or delete any notices contained on the Site (including any intellectual property notices) and in particular in any digital rights or other security technology embedded or contained within the Site.

7. **SUBMITTING INFORMATION TO THE SITE**

7.1 While we try to make sure that the Site is secure, we cannot guarantee the security of any information that you supply to us and therefore we cannot guarantee that it will be kept confidential. For that reason, you should not let us have any patentable ideas or patent applications, advertising or marketing suggestions, prototypes, or any other information that you regard as confidential, commercially sensitive or valuable ("**Unwanted Submissions**"). While we value your feedback, you agree not to submit any Unwanted Submissions.

7.2 We may use any Unwanted Submissions as we see reasonably fit on a free-of-charge basis (bear in mind that we have no way of knowing whether such information is confidential, commercially sensitive or valuable because we do not monitor the Site to check for these matters). Therefore, we will not be legally responsible for keeping any Unwanted Submissions confidential nor will we be legally responsible to you or anybody else for any use of such Unwanted Submissions.

8. ACCURACY OF INFORMATION AND AVAILABILITY OF THE SITE

- 8.1 While we try to make sure that the Site is accurate, up-to-date and free from bugs, we cannot promise that it will be. Furthermore, we cannot promise that the Site will be fit or suitable for any purpose. Any reliance that you may place on the information on the Site is at your own risk.
- 8.2 We may suspend or terminate operation of the Site at any time as we see fit.
- 8.3 You may have certain legal rights when using the Site (such as if the Membership Terms and Conditions and/or the Terms and Conditions of Use apply to you). These are also known as 'statutory rights' as they are derived from laws such as the Consumer Rights Act 2015.
- 8.4 Content is provided for your general information purposes only and to inform you about us and our products and news, features, services and other websites that may be of interest. It does not constitute technical, financial or legal advice or any other type of advice and should not be relied on for any purposes.
- 8.5 While we try to make sure that the Site is available for your use, we do not promise that the Site is available at all times nor do we promise the uninterrupted use by you of the Site.

9. HYPERLINKS AND THIRD PARTY SITES

The Site may contain hyperlinks or references to third party websites other than the Site. Any such hyperlinks or references are provided for your convenience only. We have no control over third party websites and accept no legal responsibility for any content, material or information contained in them. The display of any hyperlink and reference to any third party website does not mean that we endorse that third party's website, products or services. Your use of a third party site may be governed by the terms and conditions of that third party site.

10. LIMITATION ON OUR LIABILITY

- 10.1 Except for any legal responsibility that we cannot exclude in law (such as for death or personal injury) or arising under applicable laws relating to the protection of your personal information, we are not legally responsible for any:
- 10.1.1 losses that:
- (a) were not foreseeable to you and us when these Terms were formed; or
 - (b) that were not caused by any breach on our part;
- 10.1.2 business losses; and
- 10.1.3 losses to non-consumers.

11. EVENTS BEYOND OUR CONTROL

We shall have no liability to you for any breach of these Terms caused by any event or circumstance beyond our reasonable control including, but not limited to industrial disputes, breakdown of systems or network access.

12. RIGHTS OF THIRD PARTIES

No one other than a party to these Terms has any right to enforce any of these Terms.

13. VARIATION

No changes to these Terms are valid or have any effect unless agreed by us in writing or made in accordance with this clause 13. We reserve the right to vary these Terms from time to time. Our updated Terms will be displayed on the Site and by continuing to use and access the Site following such changes, you agree to be bound by any variation made by us. It is your responsibility to check these Terms from time to time to verify such variations.

14. DISPUTES

14.1 We will try to resolve any disputes with you quickly and efficiently.

14.2 If you are unhappy with us please contact us as soon as possible (see clause 1.6 for details).

14.3 If you and we cannot resolve a dispute using our complaint handling procedure, we will let you know that we cannot settle the dispute with you; and

14.4 These Terms are governed by, construed and enforced in accordance with the laws of Northern Ireland. Any action you or we bring to enforce these Terms shall be brought in the courts of the part of the United Kingdom in which you live and will have non-exclusive jurisdiction in relation to these Terms.

Last updated: February 2020